



# BURKE COUNTY GENERAL SERVICES

**P.O. Box 1217 Hildebran, NC 28637  
302 S Center Street Suite E Hildebran, NC 28637**

**828-764 -9063 or 828-764-9064 Telephone • 828-764-9061 Fax**

Account Number: \_\_\_\_\_ Rate Code: \_\_\_\_\_  
Serial Number: \_\_\_\_\_ Charge Code: \_\_\_\_\_  
Meter Reading: \_\_\_\_\_ Customer ID Number: \_\_\_\_\_  
Cycle, Route, Sequence: \_\_\_\_\_-\_\_\_\_\_-\_\_\_\_\_

## WATER SERVICE AGREEMENT

Residence  Business  Owner/Occupier  Landlord  Tenant

This agreement, between the County of Burke, a body politically organized and existing under and by virtue of the laws of the State of North Carolina, and \_\_\_\_\_ a participant of this agreement, hereinafter called the Participant.

WITNESS:

WHEREAS the Participants are the occupants of a parcel of real estate located at:

\_\_\_\_\_

WHEREAS the Participant desires to purchase water from the County of Burke, and to enter into a water service agreement as required by the bylaws of the County of Burke.

NOW, THEREFORE, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed:

The County of Burke shall furnish, subject to the limitations hereinafter provided for, such quantity of water as the Participant may desire in connection with his occupancy of the above described property.

The Participant shall grant the County of Burke the right to repair, replace, inspect, and maintain the meter and water connection line from the main water distribution line.

The Participant shall install and maintain, at his own expense, a service line which shall begin at the meter and extend to the dwelling and other portion of his premises.

The Participant's service line shall connect with the distribution system of the County of Burke at the nearest place of desired use by the Participant, provided the County of Burke has determined in advance that the water system has sufficient capacity and pressure to permit delivery of water at that point.

The Participant shall pay for such water at such rates, time and place as shall be determined by the County of Burke.

The County of Burke shall purchase and install a water meter and may also include a cutoff valve in each service. Such cutoff valve and meter shall be installed within five (5) feet of the County of Burke's distribution system. The County of Burke shall have exclusive right to use such cutoff valve and water meter and to turn it on and off.

The County of Burke shall have final jurisdiction in any question of location of any service line connection to its distribution system; shall determine the allocation of water to Participants in the event of a water shortage; may shut off the water to a Participant who allows a connection or extension to be made to his service line for the purpose of supplying water to another user.

The failure of a member to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

1. Bills are due according to the date on the Water Bill.
2. Past due amounts will be subject to a penalty as listed on the Water Bill.
3. Past due amounts will be disconnected according to the time allotted on the Water Bill.
4. Bills 90 days past due will be turned over to a collection service.

**The Participant is responsible for all water that goes through the meter.**

In the event the County of Burke determines that it is not feasible to construct its distribution system so as to furnish water to the Participant at the above described property, then the Participant will be refunded the fee paid to the County of Burke: and, in such event such Participant shall not be entitled to receive, nor the County of Burke obligated to supply any water under this agreement.

The Participant requiring a tap/meter of a size in excess of 3/4 inch shall be required to pay the additional cost of such larger tap/meter and such other special equipment and labor required for such installation.

In the event it becomes necessary for the County of Burke to shut off the water from the Participant's property because of late or non-payment of their water bill, a \$50.00 fee will be charged for re-connection of the service.

This the \_\_\_\_\_ day of \_\_\_\_\_ year \_\_\_\_\_.

\_\_\_\_\_  
Applicant

\_\_\_\_\_  
Co-Applicant

Witness: \_\_\_\_\_

## CUSTOMER INFORMATION

Name(s): \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City/Zip: \_\_\_\_\_

Phone: (H) \_\_\_\_\_ (W) \_\_\_\_\_

(C) \_\_\_\_\_

DOB(s): \_\_\_\_\_

SS#(s): \_\_\_\_\_

Email(s): \_\_\_\_\_

**\*\*Burke County General Services will treat all customer information as confidential. No personal information will be made available to third parties, unless obligated to do so by bad debt collection process. All accounts 90 days past due will be turned over to a bad debt collection service. \*\***